

Bikesdirect.com

Secure Fax Order Form

Please use this form if you are having problems with our online payment processor or if you want to ship your item to an alternate address within the United States and are using a US issued Bank Card.

Please fax your order to our secure line at 1-904-249-3987

Fax services can be found at any office supply store, pak/ship outlet and mailbox svc.

Please print clearly and include:

- 1) your cc # (Visa, MasterCard, Discover)
- 2) exp date / 3 digit security number
- 3) billing address (lower 48 states).
- 4) Name as it appears on the card
- 5) Written statement of item desired and cost
- 6) Your signature authorizing us to charge that amount

- 7) Toll free customer service number of your credit card company from the back of your credit card. Please make sure we can reach a representative to verify your information through this number so your order is not delayed.

- 8) Your daytime and evening phone number and email address

The next step is VERY IMPORTANT:

- 9) Call your credit card company and have them note your ship-to address (if it is different) to your account info - we MUST verify it before we ship anything.
- 10) Your ship-to address (If it is different from the billing address.)

Fax transactions may take an additional 1-2 days to process.
Visa, Mastercard or Discover cards only.

(TIP - print out this email and fill out each line and fax it to us)

We do not recommend using checking/debit cards for this transaction but you can try as long as it has the Visa and or Mastercard logo on it... (check with your bank for your daily limit before you fax the order)

Thanks for saving with bikesdirect.com!